

# Willow

WILLOW PARK GOLF & COUNTRY CLUB

## ETIQUETTE



### Dress Code

Golf attire is part of the Game's tradition. Over the years, golf wear has evolved to a sportier look designed for performance. All members and guests must be appropriately dressed while on Club premises. This applies to all areas—the course, Pro Shop, Clubhouse and practice areas. Members are required to inform guests and family of the Club's dress code. Please avoid embarrassment for guests and staff who must inform them their attire is unacceptable.

Management is empowered to enforce the dress code and to make discretionary decisions where necessary.

Honouring tradition, comfort and fashion, Willow Park has adopted the following Dress Code guidelines:

#### Requirements for Men

- Golf shirts must be tucked in unless they are tailored to be untucked as defined by - hemmed, evenly cut around the bottom and a reasonable conservative length below the belt.
- Shirts must have sleeves and collars; blade collars, mock necks or turtlenecks.
- Pants and Shorts must be tailored with back pockets and beltloops.

#### Requirements for Ladies

- Tailored blouses or golf/sports shirts. Collarless shirts must have sleeves and sleeveless shirts must have collars; blade collars, mock necks or turtlenecks.
- Tailored slack or capri pants.
- Shorts, skorts, skirts and dresses must be appropriate golf length.
- Women's leggings are permitted, providing they are worn in conjunction with a dress, skirt, or shorts.

#### Additional Requirements

- Hats must be worn in the forward position.
- Outerwear and layering must be golf appropriate.
- **NOT PERMITTED:** Tank Tops | Fitness attire including sweatpants and shorts (elastic waist) | Caps and Clothing bearing large numbers, offensive slogans and/or illustrations | Denim material - of any type or colour | Cargo shorts or pants (gusted pockets) | Golf Shoes with metal spikes.
- **In the Clubhouse** Golf attire per guidelines, with the exclusion of hats, caps and visors (ladies fashion hats permitted) | Respectable denim (non-frayed, no holes, no low rise) | Dresses, skirts, business suits.

### Electronics

Willow Park Golf & Country Club is first and foremost a place to come and enjoy friends and escape worldly concerns. To that end, please be mindful that when using your cell phone on the golf course or in the Clubhouse, you may be interrupting the experience others are enjoying.

#### Policy

- Set any cell phone carried onto the Course or in the Clubhouse to vibrate or silent.
- If making or receiving a call is necessary, please be discreet. Leave the patio, lounge or dining room, enabling members to enjoy the experience for which they came. On the golf course, ensure not to distract your playing partners and other golfers in the vicinity. If your conversation impacts the speed of play, please pick up your ball.
- Use of headphones – for safety reasons – are not permitted while on the course.
- When playing music electronically on the course, please keep the volume at a respectable level as not to distract or interrupt other golfers/groups.
- Members are to ensure their guests are aware of and follow this policy.

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## Guests

Members are permitted to introduce three guests for any one round of golf (*guest play is not permitted on Fridays, Saturdays, Sundays or Holidays before 1 pm*). All golfing guests must register at the Pro Shop and be signed in by the Host member. Any one guest will be allowed playing privileges a maximum of six times per year. Members are, at all times, responsible for the actions of their guests and must see that they comply with the dress code and follow golf etiquette. Guests must, at all times, be accompanied by the Host member.



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## Course Etiquette

### Divots

When every golfer does their part to leave the course in better shape than when they played, everyone enjoys much better playing conditions. The problem with not replacing or filling divots is that it creates uneven playing conditions and takes a long time to recover. It is recommended that the divot is replaced if still in good condition or filled with sand mixture provided by the Turf Care Team. Please educate any guests that come out to play along with your fellow members that may not be aware of this practice.

### Ball Marks

We ask every golfer to please repair any ball marks you make on the greens plus any others you may see. We request that this practice takes place all year, but we do stress it more in the spring when the greens are recovering from winter and growth isn't up to speed yet. It also creates good habits. We have an incredibly well conditioned golf course thanks to our Turf Care Team along with our amazing members doing their part when playing. We also have complimentary divot tools in the Pro Shop if you need one.

### Errant Golf Ball Liability

Being a golf course built within a community, occasionally an errant ball will be hit that causes damage to someone's property. All members and guests are required to report to the Pro Shop any suspected damage that has occurred and to check with the homeowner if they are home. Golfers are responsible for any damage their golf ball may cause. For any windows that are broken, every member has coverage through Golf Canada. Maintaining healthy relationships and being good neighbours is extremely important to the club.

### Raking the Bunkers and Rake Positioning

If you have to go into the bunkers, rake the bunker before you head to the next hole - after raking the bunker, place the rake with the black handle on the edge of the bunker, perpendicular to the bunker edge. The handle of the rake stays out of the sand and stays relatively dry and also gives our staff the ability to mow around the bunkers with ease.

### Power Cart Policy

- Carts are only to be operated by individuals with a valid driver's license (not a learner's) and sixteen (16) years old or older.
- All carts must remain on paths around tee boxes, greens, and all par 3's. Where there are no paths, please keep the carts approximately 20-30 feet away from greens and tee boxes.
- Cart directional signage is to be observed at all times.
- Carts must avoid areas that are newly planted, wet or under repair.
- A maximum of two carts are allowed per group. Single riders will be asked to pair up with another rider if there is another cart with only one rider in the group.
- A maximum of two bags and two riders per cart are allowed.
- Drivers are responsible for the proper operation of carts and may not allow dangerous, improper, or unauthorized use, which includes, but is not limited to, allowing a walking player to hitch a ride by standing on the back or side of a cart. The club is not responsible for any injuries or accidents resulting from improper or unauthorized use of carts.
- WPG&CC recognizes the needs of golfers who suffer from permanent walking impairments or other conditions that can make it impossible for them to enjoy the courses with restrictions on golf cart use. Golfers with such impairments are asked to let the Golf Professional Staff know and provide proof - A government issued place card for people with disabilities or other identifying information. You will then be added to our medical cart waiver list which will allow you to place a blue flag on your cart and to park your cart closer to the greens in the areas outlined by our Superintendent and shown on our Blue Flag Cart Zoning sheet.
- Members shall be held fully responsible for any and all damages, including physical damage to the golf cart, caused by misuse of the golf cart by themselves, their immediate family members and guests. The club will be reimbursed by the member for any damages.